

RUAPEHU HUTS & BOOKING INFORMATION

The Alpine Sports Club owns two huts at Mt Ruapehu, the 'A Frame', built in 1966, sleeping 32 and 'The Ruapehu Hut' built in 1950, sleeping 20.

The contact details for the lodge are; Ph. 07 892 3710, Fax 07 892 3799.
Hut Warden, email: ruapehu@alpinesport.org.nz.

The huts are situated close together in the Iwikau Village, to the west of the Top of the Bruce Road, at a height of about 1650 metres. Please see location map in the Directory.

All the work involved in running the two buildings is done by Club members. All building, repairs, maintenance and carrying up of stock and supplies is done by club members. Members and their guests are therefore asked to be considerate when using the huts.

HUT BOOKINGS

The booking system was again updated in 2020. To include the option to pay by credit card so that bookings can be confirmed immediately on acceptance of the payment.

You can make a winter booking at any time from 1 June using the automated booking system.
You must pay by credit card at the same time as making the booking.
You must be a fully paid up member for the whole of the current year to make a winter hut booking.

You will need a unique email address and password. To obtain a password you need to logon to the club website and request a password using your email address to identify yourself. The email address is the same one given to the club when you paid your subscriptions. Once you have your password you will be able to make your own bookings. The new automated booking system will show you the bunks available.
For Group bookings, contact the Booking Officer - bookings@alpinesport.org.nz.

Online Bookings

To make a booking you need to use the Club's automated booking system available on the club website www.alpinesports.org.nz. Make sure that you read the instructions.

1. Go to the club website and login via the **Login** link in the top right hand corner of the screen.
2. Enter your email address and password (select *I've lost my password* if appropriate to change it).
3. Under *Huts*, select *Mt Ruapehu Bookings* and then select *Make a Booking* or
4. Select **MAKE A BOOKING** from the menu on the right of the page
5. Enter the first night and last night dates, Select **FIND BUNKS**
6. Click **ADD TO MY BOOKING** to select the bunk and add the names of your party.
7. Members booked in the last 12 months can be found on the *My Members* tab and any guests you have previously booked can be found on *My Guests* tab. Use the *Search Members* tab to find members not previously booked.
8. You can create new guests via the *Guests* tab. All junior guests require birthdates (correct date please)
9. Complete all forms via the **NEXT** tabs and **CONFIRM** the booking. Any booking that is not confirmed remains unfinished and the system will remove overnight. The bunks will then be available for other members.
10. Once you have confirmed your booking, you will be in the Shopping Cart page.
11. Note your booking number to include in your payment reference.
12. Select **PROCEED TO CHECKOUT**
13. Payment option is Credit Card only to confirm bookings immediately on payment.
14. The next screen will allow you to check your booking before making payment.
15. Follow the credit card payment instructions to complete your booking.
16. You will receive an email confirming your booking and your payment.

17. The system will assign you a food allocation. You should bring sufficient to provide for your party for the period of your stay. This will appear on a confirmation email.

Making Payment

Payments can only be made by credit card so that bookings can be immediately confirmed upon payment being accepted by the cred card gateway.

If you need to contact the Bookings Officer, please email bookings@alpinesport.org.nz.

If you do not have an internet connection, please contact a club member who does and get them to book on your behalf. If necessary contact the booking officer on bookings@alpinesport.org.nz

Confirmation

Once your payment is confirmed, and providing all your details are correct your booking will be confirmed and then show up as *Accepted* on the website.

Booking Form Codes.

A = A Frame, R = Ruapehu Hut.

Bunk Room A in the A Frame is closest to the Wardens Room.

A, B, C, D being the new bunk rooms, E, F, G, H being the old bunk rooms.

Bunk Room A in the Ruapehu Hut is the first bunk room on the right, B next on right and C on the left.

Bunk Room BUNKS (both huts) – 1 & 3 are top bunks, 2 & 4 are bottom bunks.

Weekend bookings include Friday and Saturday nights and end at mid-day on Sunday. Weekday bookings start on Sunday afternoon and end on Friday morning. Friday and Saturday nights may be booked separately if the stay is within seven days

Standard Bunk Night Rates (per person)

Season	Winter season 01 June to 31 October.		Summer Season 01 November to 31 May	
	A Frame	Ruapehu Hut	A Frame	Ruapehu Hut
Catering	Food provided	Food Provided	Own Food	Own food
Adult	\$46.50	\$46.5	\$33.5	\$33.50
Junior (5 and under)	Free	Free	Free	Free
Junior/Family Member (6-16)	\$30.00	\$30.00	\$21.00	\$21.00
Junior/Family Member (17-21)	\$30.00	\$30.00	\$21.00	\$21.00
Adult Guest	\$77.50	\$77.50	\$38.00	\$38.00
Junior Guest (6-21)	\$46.50	\$46.50	\$26.00	\$26.00
Day Visits	n/a	n/a	n/a	n/a

- ✓ **DISCOUNT:** Stay 4 nights between Sunday night to Thursday night and get a 10% discount on the Standard Bunk Rate.
- ✓ All A Frame and Ruapehu Hut bookings must be paid immediately once booked
- ✓ Bookings may be moved no later than three nights before the first night of your stay (e.g. Friday night must be moved by end of Tuesday) Refunds are at the discretion of the Committee.

Accommodation includes a bunk space, breakfast and dinner the night after your arrival in the A Frame.

Cancellations – moving booking dates

Refunds are only given in exceptional circumstances. Bookings may be moved to a later date within the current season.

Movements to bookings can be made no later than three nights before the first night. To move bookings you must do this on the same booking number (edit the booking, enter the new dates and then delete the old dates). Payments are not transferred between booking numbers. If you create a new booking, which will require full payment, then payment for the old booking will be a donation to the club, we thank you in advance.

Note that to change your booking to a different date you must first delete the individual bunks for your current booking and then book the bunks for the new dates depending on availability. You should check availability for your new dates before attempting to make changes. You will then be charged for the difference in cost.

If you decide not to use your booked nights and it is past the deadline to move it, you must:-

1. Phone the hut on 07 892-3710 informing that you will not be there.

This will enable those at the hut to cater for the correct number of people and duties to be allocated correctly.

In exceptional circumstances refunds may be given. Requests for refunds must be made to the booking officer at bookings@alpinesport.org.nz within one month of the end of the ski season, giving dates cancelled and the reason why you were unable to move to a later date. Refunds are at the discretion of the booking officer or Ruapehu Co-ordinator.

Staying on: If you stay on, for any reason, you must contact the hut warden and pay for the extra nights. If possible please book yourself into the booking system. Please ask the hut warden to book you a bunk for the extra night in the booking system if you cannot book it yourself.

Children: All children under 16 must be accompanied by an adult.

Guests: Each member's booking may take up to four guests, accommodation being requested for them on the booking system. You must contact the booking officer if you wish to take additional guests. Members are responsible for their guests - inside and outside the huts during the whole of their stay and must ensure that their guests have appropriate clothing, torches, footwear and packs and must also remain resident in the same hut throughout their guests stay.

Group Bookings: A limited number of weekends and unlimited mid-week periods could be available for groups of friends and associates wishing to hire a whole or part of a hut. Please contact the Booking Officer for availability.

Ruapehu Transport

A pilot scheme is to be tried to connect members who want a ride to the mountain with members with seats available. If you need a ride or if you have seats available on a weekend then send an email with your details

to transport@alpinesport.org.nz. We will check the mailbox on a Tuesday or Wednesday evening and try to connect members wanting a ride to those with seats available. It is low key with no guarantees.